

Dr. Susan Wagner has been our family doctor in Saskatoon since approximately 2011. I am a mother of two boys and she has also been their family doctor as well. It is for the following reasons that I strongly believe that she should receive this year's My Family Doc Rocks Award.

Dr. Wagner has always been extremely respectful and kind, even when she does not always necessarily agree with my own point of view. She has a great sense of humour and always makes the visit feel warm and welcoming. Typically rare in the rushed family practice environment, Dr. Wagner doesn't mind spending time with each of her patients and made sure that I didn't have any further questions or concerns prior to ending the appointment. Before I met her, I remember always feeling rushed during doctor visits and remembering a question I wanted to ask only after the appointment was over. This hasn't been the case with Dr. Wagner; somehow, she is able to spend quality time with her patients and yet the clinic waiting time has always been acceptable. Even during one visit where the wait time was longer than usual, Dr. Wagner apologized for the delay – demonstrating a true respect for my own time. I feel this quality makes her stand out among her peers.

She is also generous with her own time – spending time personally phoning me (during her own free time, mind you) when she knew I might have been worried about a test result, or after I moved to British Columbia this past year where I do not yet have access to a family doctor. And finally, as I'm sure the College knows, **trust** is extremely important between a doctor and a patient. And to me there's almost nothing more trust-building than a doctor that knows her own limitations. Dr. Wagner never hesitated to refer me or my son to someone else if she felt it went beyond her scope of practice or comfort level. I have heard many friends complain about their own doctors being arrogant – this concept had never crossed my mind with Dr. Wagner.

As such, I sincerely believe that she has everything it takes to win this award.